WILLIS WARRANTY PROGRAM

Project Profile

Project Details

Project No.	1788.00
Year of Completion	Ongoing

Project Team

Client	Willis Canada Inc.

RDH Services

- Development of design protocol
- Pre-construction review of drawings and specifications
- Interaction with Willis and design team to find resolution to identified risks
- Consequence modeling for unresolved risks
- Field reviews
- Maintenance and renewal plan review
- Post construction review
- Claims assistance
- Risk assessment

RDH Staff

Principal	Dave Ricketts
Key Staff	Kevin Ganzert
	Phil Johnson
	John Morgan

Project Description

Insurers have incurred significant water ingress losses as a result of premature building envelope failure for buildings constructed in the 1985 to 1995 time frame. The challenge that faced Willis and their insurers in the development of their warranty program was the implementation of an underwriting methodology to accurately assess and monitor projects to ensure low risk. In 1998, Willis and their insurers contracted RDH to help them develop this risk assessment methodology. The confidence that Willis and their insurers have in the risk assessment process has allowed them to offer 10-year water penetration warranty coverage, the first program in the industry to do so.